

Cisco UCCE Advanced Deployment Self Study Kit



World's First Cisco Unified 11.5 Self-Study Kit, design to help anyone with basic Cisco Unified Communication knowledge to learn, deploy a1d configure Cisco UCCE 11.5 Platform. Cisco Unified CCE 11.5 Lecture on Video will give you the concept you need to understand what and how Cisco Unified CCE 11.5 Operates and how its component interacts with each other. Chapters are divided into the smaller section to help you understand the topic with lab demonstration.

Rating: Not Rated Yet

Price

Sales price \$899.99

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Manufacturer [VoiceBootcamp Inc](#)

Description

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What is Included:

- Cisco Unified CCE 11.5 - Lecture on Video - **25 Videos**
- Cisco Unified CCE 11.5 -Duplex - List of Video Labs - **32 Videos**
- Cisco Unified CCE Duplex - Step by Step PDF Lab Guide

Outline

Lecture On Video

1. Chapter 01 - Cisco UCCE 11.5 Introduction to UCCE 11.5 and CVP Bootcamp
2. Chapter 02 - Cisco UCCE 11.5 Architecture of Cisco Contact Center Enterprise
3. Chapter 03 - Cisco UCCE 11.5 Design Consideration
4. Chapter 04 - Cisco UCCE 11.5 Deployment Model
5. Chapter 05 - Cisco UCCE 11.5 Central Controller
6. Chapter 06 - Cisco UCCE 11.5 Preparing and Installing Cisco UCCE Software
7. Chapter 07 - Cisco UCCE 11.5 Organizational Units in Active Directory and Web Setup
8. Chapter 08 - Cisco UCCE 11.5 Unified CCE Central Controller - Logger
9. Chapter 09 - Cisco UCCE 11.5 Unified CCE Central Controller - Router
10. Chapter 10 - Cisco UCCE 11.5 Agent Desk Settings and VRU Type
11. Chapter 11 - Cisco UCCE 11.5 Peripheral Gateway PG and CTI Server
12. Chapter 12 - Cisco UCCE 11.5 Routing Client
13. Chapter 13 - Cisco UCCE 11.5 Skill Target Sub System
14. Chapter 14 - Cisco UCCE 11.5 UCCE Call Flow with CVP
15. Chapter 15 - Cisco UCCE 11.5 Call Routing Post Route from CUCM Call Flow using UCCX
16. Chapter 16 - Cisco UCCE 11.5 Scripts Editor and Basic Scripting
17. Chapter 17 - Cisco UCCE 11.5 Basic Administrative Scripts
18. Chapter 18 - Cisco UCCE 11.5 Basic Scripting with Call Variables
19. Chapter 19 - Cisco UCCE 11.5 Overview of Cisco Unified CVP
20. Chapter 20 - Cisco UCCE 11.5 Configuring VXML Gateway for UCCE and CVP
21. Chapter 21 - Cisco UCCE 11.5 Creating Network VRU Scripts and CVP Microapp
22. Chapter 22 - Cisco UCCE 11.5 Creating UCCE Scripts with CVP
23. Chapter 23 - Cisco UCCE 11.5 Installation and Configurations of Cisco Finesse 11.5
24. Chapter 24 - Cisco UCCE 11.5 Overview and Installation of Cisco Unified Intelligent Center with Live Data 11.5
25. Chapter 25 - Cisco UCCE 11.5 Configuration of Cisco CUIC Reporting 11.5

Lab Outline

1. Lab 01 - Preparing Windows Server For Active Directory in UCCE Deployment
2. Lab 02 - Preparing and Install Microsoft SQL Server 2014 for UCCE Deployment
3. Lab 03 - Deploying Cisco UCCE Base Software
4. Lab 04 - Installing and Preparing Cisco CVP Call Server
5. Lab 05 - Deploying Cisco CVP Operation Console Manager
6. Lab 06 - Prepare and Install Cisco Finesse Server
7. Lab 07 - Prepare and Install Cisco Unified Intelligent Center CUIC
8. Lab 08 - Preparing UCCE Servers with Instance in Active Directory
9. Lab 09 - Simplex - How To Configure ROUTER in Simplex Mode
10. Lab 10 - Simplex - How To Configure LOGGER in Simplex Mode
11. Lab 11 - Simplex - How To Configure Administrator Server and HDS-DDS in Simplex Mode
12. Lab 12 - Simplex - Configure PG to support Unified PG with Routing client
13. Lab 13 - Simplex - Configure PG to support Unified PG with Non-Routing client
14. Lab 14 - Simplex - How to Install CVP Call Server and Operation Console in Distributed Environment
15. Lab 15 - Simplex - Configuring VRU PG for CVP 11.5
16. Lab 16 - Simplex - Configure, Integrate CTI Server and Finesse Server
17. Lab 17 - Duplex - Migrate Router and Logger To Duplex Deployment
18. Lab 18 - Duplex - Migrate Unified PG in US Cluster To Duplex Deployment
19. Lab 19 - Configure Network VRU with Label
20. Lab 20 - Modifying Agent Target Rule for CVP Routing Client
21. Lab 21 - Configuring CVP To Work with VXML Gateway and UCCE Server
22. Lab 22 - Configuring VXML Voice Gateway for Application and Dial peer for CVP
23. Lab 23 - Creating ECC Variable For UCCE Scripts to support CVP Call
24. Lab 24 - Creating Network VRU Scripts
25. Lab 25 - Developing a basic call center script for UCCE with CVP
26. Lab 26 - Schedule and Test Cisco UCCE Script with Agent Online
27. Lab 27 - Configuring Redundant Finesse Server
28. Lab 28 - Configuring Finesse with Variable, Phone Book, Reason Code and Team
29. Lab 29 - Configuring Workflow in Cisco Finesse Server for Browser Popup
30. Lab 30 -Routing Calls to Multiple Skills Group From Different CUCM Cluster using Enterprise Skills Group Node
31. Lab 31 - Configuring Cisco CUIC Reporting For Cisco UCCE Real Time and Historical Databases
32. Lab 32 - Integrating CUIC Reporting Server with UCCE and LDAP User

Terms & Conditions

- Only Support Windows & MAC Platform
- We do not support VMware/iPhone or Android
- If Free course is offered, it is only delivered on confirmed scheduled or online
- **New promotion only for a new purchase or new client
- Promotion does not and can not be applied to the existing or previous promotion
- Pre-order deal ETA Date subject to change without further notice.
- Files are encrypted. Must install XVast Player from www.xvast.com
- Licensed to only 2 PC.
- PC IP Address or Machine ID will be locked to one username.
- VoiceBootcamp reserve the rights to review the client's login details to ensure video files are not shared.

Reviews

There are yet no reviews for this product.