

Cisco UCCE Advanced Scripting Self Study Kit



World's First Cisco UCCE Advanced Scripting Video. Learn to write scripts from ground zero to real scripts to start creating basic scripts and work away up to write a full database aware application. Learn to integrate scripts with UCCE and CVP

Rating: Not Rated Yet

Price

Sales price \$899.99

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Manufacturer [VoiceBootcamp Inc](#)

Description

World's First Cisco UCCE Advanced Scripting Video. Learn to write scripts from ground zero to real scripts to start creating basic scripts and work away up to write a full database aware application. Learn to integrate scripts with UCCE and CVP

- Cisco UCCE Advanced Scripts - Lecture on Video
- Cisco UCCE Advanced Scripts - Lab Guide
- Cisco UCCE Advanced Scripts - Actual Scripts

Outline

Lecture on Video (available now)

- Chapter 01 - Introduction to Script Editor
- Chapter 02 - Call Type Contact Data and Scripting
- Chapter 03 - Categorizing Contacts
- Chapter 04 - Selecting Routing Targets

- Chapter 05 - Network VRUs
- Chapter 06 - Variable and Formula
- Chapter 07 - UCCE Scripting with Call Variables
- Chapter 08 - Scripting with External Database
- Chapter 09 - UCCE Basic Administrative Scripts
- Chapter 10 - Built-In Function – String Manipulation
- Chapter 11 - Introduction to Cisco Unified CVP and ICM Scripting
- Chapter 12 - Implementing Cisco Unified ICM Enterprise Scripting Microapplications
- Chapter 13 - Overview of CVP Call Studio
- Chapter 14 - Creating a basic CVP Scripts
- Chapter 15 - Executing CVP Scripts via UCCE Scripting

Lab Outline (available now)

- Lab 01 - Create a basic UCCE Scripts
- Lab 02 - Create a script with comment & monitoring object
- Lab 03 - Routing calls to different scripts based on Call Type and Prefix Match
- Lab 04 – Routing Call Based on CLID and Dialed Number
- Lab 05 - Requalify Call Type - Routing calls to another script
- Lab 06 – Use GotoScript to route calls to different scripts
- Lab 07 – Creating Time of Day Routing
- Lab 08 – Distribute call load using Percentage Allocation
- Lab 09 – Routing Calls using Skills Group using LAA Method
- Lab 10 – Routing calls to Services using Service Node

Terms & Conditions

- Only Support Windows & MAC Platform
- We do not support VMware/iPhone or Android
- If Free course is offered, it is only delivered on confirmed scheduled or online
- **New promotion only for a new purchase or new client
- Promotion does not and can not be applied to the existing or previous promotion
- Pre-order deal ETA Date subject to change without further notice.
- Files are encrypted. Must install XVast Player from www.xvast.com
- Llicensed to only 2 PC.
- PC IP Address or Machine ID will be locked to one username.
- VoiceBootcamp reserve the rights to review client's login details to ensure video files are not shared.

Reviews

There are yet no reviews for this product.